SAFETY ALERT

PCU 26-009 Rev C

UpSafe OSL – STOP USE – Inspection Required

November 19, 2026

PURPOSE

We have identified a potential issue affecting a limited number of UpSafe OSL units (excluding those using 14mm wire rope) manufactured between 2023 to November 2026 that may impact safe operation. These units may be branded as Dual Lift (black name plate), Power Climber (white name plate), or Spider (yellow name plate).

Although the issue is suspected to be limited to this manufacturing period, other units may also be affected if serviced incorrectly elsewhere.

Due to this discovery, **an additional inspection must be performed as part of the routine DAILY CHECK before the next use on ALL UpSafe OSL, regardless of the period mentioned above, AND the unit must not be operated until the inspection has been completed and the acceptance criteria have been met.**

COMPLIANCE CATEGORY	PRIORITY CODE
☒ **Safety** **Failure to comply with this product update could result in personal injury and/or death. Compliance is mandated within a specific operating time.**	☒ **1** **Prior to unit startup or prior to continued operation (Do not use system until check has been completed and has been approved for further use based on criteria below)**

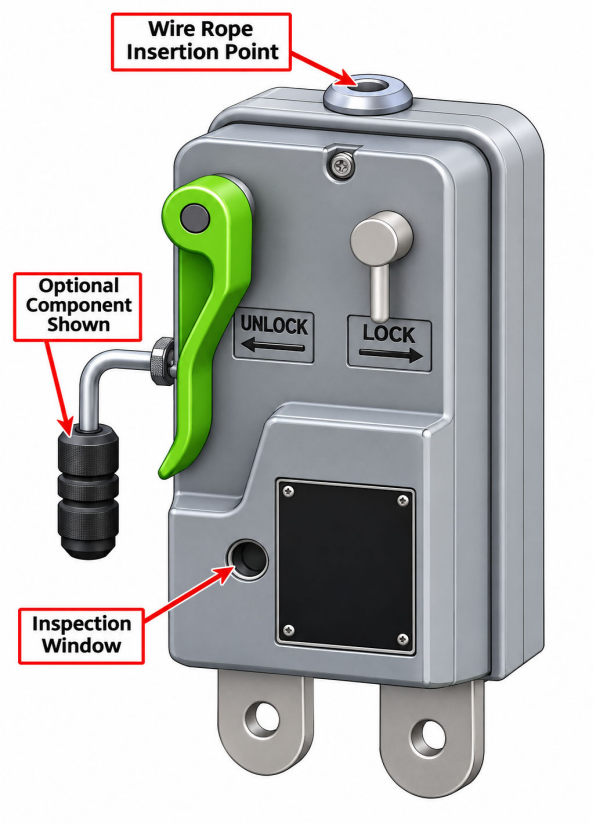
PRODUCT MODELS AFFECTED

All UpSafe OSL Models - OSL 508 (600kg payload) / OSL 809 (800kg payload) /OSL 1010 (1000kg payload), as well as all OSL CCV and -T versions – With or Without electrical connections / single or double supporting seat (excludes any OSL for P2514 and P2314)

ACTION REQUIRED

STOP USE IMMEDIATELY and perform the following inspection before next use of the Upsafe OSL.

1. **Locate the Adjustment Screw in the inspection window to the left of the nameplate.**
   a. With a wire rope in the Wire Rope Insertion Point of the OSL, look through the inspection window (see illustration below) and determine whether the adjustment screw and nut are visible, as illustrated in #2.
   b. If the adjustment screw is not visible, slowly move the wire rope through the Wire Rope Insertion Point until the screw becomes visible. You may have to land the unit to perform this check if not able to move wire easily.



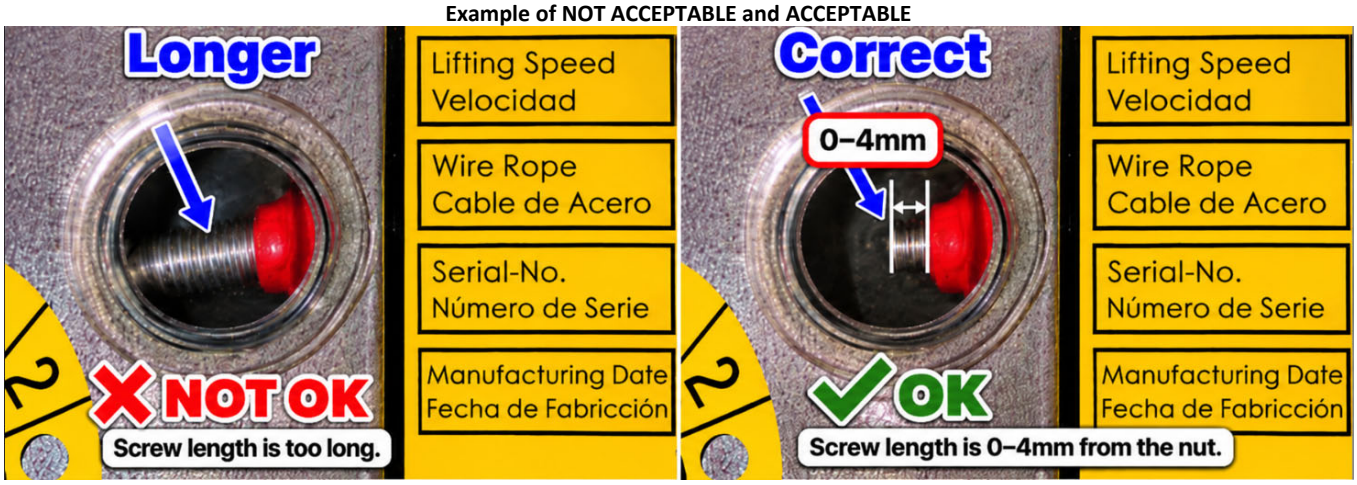
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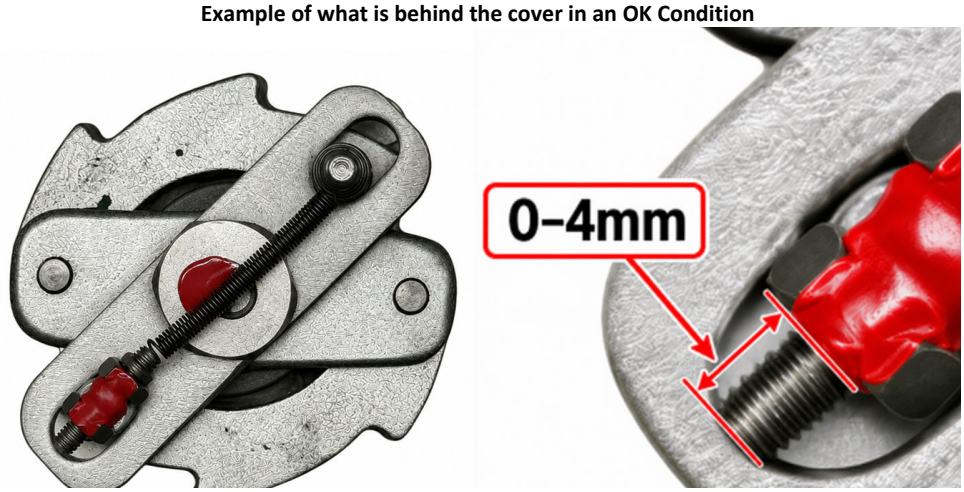
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2. **Inspect the Adjustment Screw**
   a. Once the adjustment screw is visible, compare its length against the acceptance criteria illustrated below.
      - **ACCEPTABLE:** The adjustment screw is shorter, and the length is close to the nut (0-4mm) as shown in the configuration below.
      - **NOT ACCEPTABLE:** The adjustment screw is longer than the acceptable configuration shown.

Example of NOT ACCEPTABLE and ACCEPTABLE



Example of what is behind the cover in an OK Condition



3. **Take Appropriate Action**
   - **If ACCEPTABLE:** The unit meets the inspection criteria outlined in this bulletin and can continue to be used, provided the pre-use/daily check has been satisfied.
   - **If NOT ACCEPTABLE or IF YOU HAVE DOUBTS: DO NOT USE THE UNIT.** Keep the UpSafe OSL in an locked out (LOTO) condition and reach us at the email below for next steps (please provide serial number in email as well).
     - Americas: ProductSupport@PowerClimber.com
     - EMEA/APAC: GlobalSupport@PowerClimber.com

Important Safety Notice
Do not attempt to adjust, modify, or repair the adjustment screw or nut. Any unit that does not meet the acceptance criteria must remain locked out (LOTO) until further instructions and authorization have been provided.

For questions, inspection assistance, or instructions regarding a unit that does not meet the acceptance criteria, please use the contact information outlined above.

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